

Payments: Payment in full is due at the time services are rendered unless other payment arrangements have been made. Inclusive Health accepts payment via Square, Venmo, Apple Pay or Credit/Debit Cards. All applicable fees are the responsibility of the patient and will be charged by Inclusive Health when payment is collected.

**** IMPORTANT ****

Insurance: Currently, Inclusive Health is currently accepting **Medicare Part B, Aetna, Ambetter of Tennessee, Anthem, Ascension Complete, Cigna, Blue Cross Blue Shield, United HealthCare, and Tricare East** for insurance billing. Inclusive Health may be considered an out-of-network or a non-covered provider with some plans. We will do our best to confirm coverage but please reach out to your insurance plan to confirm coverage or network limitations. While we are not currently accepting other insurance plans, we anticipate participating in additional insurance plans soon. At this time, we are not in network with TennCare and do not accept Medicaid plans.

If we are out of network with your plan and upon request, Inclusive Health will provide a superbill along with patient payment information for our patients to submit to their insurance plan for reimbursement when applicable. Inclusive Health does not provide any guarantee of this reimbursement as reimbursement is determined by each individual patient's health plan out-of-network coverage policy(s). It is each patient's responsibility to work with their insurance plan to understand coverage limitations and/or policies regarding out-of-network coverage.

Please inquire with further questions at 615-757-9577 or info@inclusivehealthllc.com.

Reschedule or Cancel Appointments/No-Show Payment: Inclusive Health is committed to providing dedicated one-on-one time with our patients, so we do not double book or overlap patient appointments. We understand unforeseen circumstances happen but request a **minimum of 24-hour notice** for appointment rescheduling or cancellations. Please contact Inclusive Health directly at 615-757-9577 or info@inclusivehealthllc.com to reschedule or cancel your appointment.

Same day cancellations and appointment no-shows may be charged \$25.00.